

Tucson Surgery Center
1398 N Wilmot Rd
Tucson, Arizona 85712
(520) 731-5500

PRE-REGISTRATION FACILITY
DISCLOSURE FORM

PATIENT RIGHTS HIGHLIGHTS

1. Each Patient has the right to be treated with consideration, respect, and full recognition of the Patient's dignity and individuality, including privacy in treatment and personal care needs.
2. Each Patient has the right to be free from chemical, physical and psychological abuse or neglect.
3. Each Patient has the right to refuse or withdraw consent for treatment or give conditional consent for treatment.
4. Each Patient has the right to have medical and financial records kept in confidence and the release of such records shall be by written consent of the Patient or Patient's representative except as otherwise required or permitted by law.
5. Each Patient has the right to be informed of the following:
 - A. The proposed surgical procedures and the risks involved.
 - B. The Center's policy on advance directives such as living wills and medical power of attorney documents.
 - C. The costs of services prior to obtaining services or prior to a change in rates, charges, or services.
 - D. Notice of third party coverage for the cost of services including Medicare and Arizona Health Care Cost Containment System (AHCCCS) coverage.
 - E. The Patient grievance process.

A detailed copy of Patient Rights and Responsibilities is posted and available at the Tucson Surgery Center

ADVANCE DIRECTIVES/LIVING WILL/HEALTH CARE PROXY

I understand I have the right to make choices regarding life-sustaining treatment (including resuscitative measures).

Tucson Surgery Center cannot honor Advanced Directives for Do Not Resuscitate (DNR) status. Patients proceeding with surgery at Tucson Surgery Center must temporarily rescind their DNR status in writing prior to surgery.

Yes, I have Advance Directive/Living Will/Health Care Proxy documents, and understand the policy of Tucson Surgery Center, and still wish to proceed with my surgery.

I do not have an Advance Directive/Living Will/Health Care Proxy.

I wish to have information on how I can obtain an Advance Directive/Living Will/Health Care Proxy.

The web address below is Arizona attorney general for more information on advance directives

https://www.azsos.gov/adv_dir

I acknowledge that I understand that Tucson Surgery Center does not honor Advanced Directives.

INFORMATION REGARDING OUR COMPLAINT/GRIEVANCE PROCESS

If you have any concerns or complaints about the care you receive at the Tucson Surgery Center, you may contact the Administrator Natalie Graham at (520) 731-5501. Complaints or grievances may be made in verbal or written form. We guarantee that there will be no retaliation should the patient and/or the patient's representative chooses to report a complaint or grievance.

The center will investigate all complaints or grievances and respond to the patient in writing within seven (7) days of receipt of the complaint or grievance. The correspondence shall include steps taken to investigate the complaint or grievance, the results of the grievance process and the date of completion.

The patient or the patient's representative may also contact the Division of Health Care Facilities and Services Mr. John Cooper, 2500 E. Van Buren, Phoenix, Arizona 85008 (602)220-6000 or <http://medicare.gov/Ombudsman/resources.asp> Medicare Ombudsman.

PHYSICIAN OWNERSHIP DISCLOSURE

It is required by the Centers for Medicare and Medicaid Services that we notify all patients some surgeons who use our facility have financial interest in this facility and that there are alternative facilities available to you. Upon request the facility can provide you with information on the other facilities.